

RETURNS FORM



ORDER NUMBER	A item looks different to image on site	B item is of poor quality	C item arrived too late
	D a duplicate order was received	E parcel was damaged on arrival	F does not fit me properly
Please tell us the REASON FOR RETURN and if you would like a REFUND or EXCHANGE by circling your selection.	G incorrect item was shipped to me*	H incorrect item was ordered	I item does not suit me

QTY	MODEL NUMBER	DESCRIPTION	SIZE	REFUND	REASON FOR RETURN	EXCHANGE	NEW SIZE	NEW COLOUR
				YES NO	A B C D E F G* H I	YES NO		
				YES NO	A B C D E F G* H I	YES NO		
				YES NO	A B C D E F G* H I	YES NO		
				YES NO	A B C D E F G* H I	YES NO		
				YES NO	A B C D E F G* H I	YES NO		
				YES NO	A B C D E F G* H I	YES NO		

*If an incorrect item was shipped to you please complete this section:

ITEM ORDERED	ITEM RECEIVED	REFUND	EXCHANGE
		YES NO	YES NO
		YES NO	YES NO

Special instructions or comments:

- Remember to include this form in your return parcel.
- Returns will be processed within **7 days** from receipt of your returned item(s).
- Exchanges only apply for the same item in a different size or colour.
- Make a note of the returns tracking number.

- All returns must be clean and free of all dirt and debris.
- Please note that we cannot refund items that are not returned within 30 days of purchase and that are not in their original condition.
- For customer care please call **+441733 268892** or email **care@shephy.com**